Jack Black jblack@siu.edu

Carbondale, IL 62901 618-453-5555

EDUCATION

Southern Illinois University Carbondale (SIUC), Carbondale IL

Bachelor of Science: Business Administration August 2010 - May 2012

GPA: 3.37/4.0

John A Logan College

Associate of Arts

Emphasis: Business Administration and Marketing August 2008 - May 2010

GPA: 3.54/4.0

PROFESSIONAL EXPERIENCE

Petco, Carbondale, IL

Manager/Retail Sales

September 2010-Present

- Responsible for the design of physical displays in a new business environment
- Create logical, effective and economical maintenance programs for upkeep of large pet store
- Extensive retail and customer service experience
- Involved in strategic planning for future growth and expansion

Aquatic Designs, Carbondale, IL

Manager

September 2007-August 2010

- Solely responsible for operation of business in absence of owner during extensive illness
- Hired, terminated, trained, supervised and motivated staff of 9-12 employees
- Responsible for purchasing, accounting, inventory control
- Created marketing flyers, contacted media and coordinated special events
- Provided custom installation quotes for large scale orders
- Liaison between vendors and inventory needs and represented owner at annual trade show
- Worked 60 hours+ week
- Promoted from retail salesperson to manager after two years

Verizon Wireless, Carbondale, IL

Intern

June 2007 - August 2007

- Organized technical manuals for hundreds of Verizon Wireless devices
- Created a library and computerized search system for manuals and over 1,000 confidential materials

SKILLS

Windows XP, 7, Server 2003, 2008 Access, Excel, Power Point, Front Page Minitab for Statistical analysis Java, Pascal, Basic, UNIX, and C++ Web design and internet sales Bulk purchasing

MEMBERSHIPS

Saluki CEO Corps, SIUC
Blacks Interested in Business, SIUC
American Marketing Association, SIUC

August 2012 - Present January 2012 - Present August 2011 - Present